

**Creffield Medical Centre** (01206) 570371  
**North Hill Surgery** (01206) 578070  
**West Bergholt Surgery** (01206) 241137  
**Nayland Surgery** (01206) 262202  
**Layer Road Surgery** (01206) 546494

September 2018

Relocation of North Hill Surgery

Dear Patient,

Sadly, the lease on this lovely old building will shortly come to an end as the owners have decided to sell it. We are looking at alternative locations with help from North East Essex Clinical Commissioning Group and NHS England but it is unlikely that an alternative will be found before we have to vacate the building.

As such from the 1<sup>st</sup> October 2018 North Hill Surgery will be closed on a Tuesday, Wednesday, Thursday afternoon and all day Friday. There may be further changes to the opening hours of North Hill as we move towards the full closure of the site. We advise our patients to keep an eye on our website for up to date information.

From the 7<sup>th</sup> November 2018 Creffield Medical Group, which includes Creffield Medical Centre, Layer Road Surgery and North Hill Medical Group, will fully merge all its lists. This will mean there will be one system for all 31,000 patients and your records will be able to be easily accessed on all of our sites.

In order to help us manage where we distribute the doctors/nurses and administrative staff we would like to ask our patients for an opinion on where they would prefer to be seen in the future. Our clinicians and administrative/reception staff will be relocating between existing surgeries. We are aware that this will cause inconvenience and are therefore asking for your views: If you have already completed the questionnaire at the surgery you do not need to complete this form.

Name:

Date of Birth:

(We need your details so that we can allocate you to the appropriate surgery. If you are the parent/guardian of a child under 14 please add their preference onto this questionnaire)

Would you prefer to be seen at: (please circle)

West Bergholt Surgery 2-3 Erle Harvard Road West Bergholt Colchester CO4 3LH	Nayland Surgery 93 Bear Street Nayland Colchester CO6 4LA	Creffield Medical Centre 15 Cavalry Road Colchester CO2 7GH
--	---	--

Please send your responses to your usual surgery or email them to us at [northhillsurgery@nhs.net](mailto:northhillsurgery@nhs.net)

Although this will be a difficult move for many of us, staff and patients, we thank you in advance for your patience and understanding. Please look on our website, <http://www.northhillsurgery.co.uk> for up to date news. If you cannot access our website please visit the North Hill or Creffield Reception Team.

If you have any suggestions or comments please use the space below, continuing overleaf if required:

**Creffield Medical Centre, 15 Cavalry Road, Colchester, CO2 7GH**

Tel: 01206 570371, Fax: 01206 369908, Email: [creffieldmedicalcentre@nhs.net](mailto:creffieldmedicalcentre@nhs.net), Web: [www.creffieldmedicalgroup.nhs.uk](http://www.creffieldmedicalgroup.nhs.uk)  
VAT: Registration No: 269623763

